

# DSG WARRANTY

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**UNCONDITIONAL GUARANTEE:** (excludes sales to dental laboratories): We guarantee your complete satisfaction with the workmanship and materials of the appliance you purchased. If, for any reason, the device is not acceptable at the time of receipt or at the time of insertion, we shall adjust, repair or replace the appliance at no charge. Simply return the device together with an explanation of the problem and your request for a device adjustment, repair or replacement.

**DEVICE WARRANTY:** The oral device you purchased is warranted against defects in workmanship and materials. In the event of unsatisfactory material performance, the repair or complete replacement of the device is covered. Most orthodontic, sleep and splint devices are warranted for 90 days. Cosmetic porcelain/resin restorations, alloy restorations, cast or flexible partial restorations and denture teeth will be warranted for two years. Denture bases are warranted for four years. Device Warranties do not include nor apply to cash refunds, temporary replacements, costs incurred for removal or reinsertion, costs incurred by another laboratory, devices that have been previously repaired or altered from new, device damage or ill-fit due to accident, neglect or abuse, supporting bone, tooth or tissue failure, dental changes or improper oral hygiene. To validate the Device Warranty, the following conditions must be met:

- 1 Original restoration alloy must be returned to the originating laboratory along with a new completed work authorization.
- 2 The original work authorization, or evidence of original purchase, must be included along with a new completed work authorization and the device.

This warranty is in lieu of all other warranties either expressed or implied and may not be modified by any agent, employee or representative of the laboratory.