



SENDING YOUR PATIENT SCAN BY DIGITAL SCANNER

■ iTero®

Connecting your scanner for the first time:

1. Call iTero at 1-800-577-8767 and request to add to your preferred lab list: DSG Digital Experience Center • **Lab Code for iTero: 2947** • 800-351-1720 • 14333 58th Street North, Clearwater, FL 33760
2. On the iTero scanner go to Settings, then System Settings and Sync Configurations.

Sending your patient Rx & digital impression scan:

Submit your scans to Align Technology for margin marking. The scan will arrive at DSG Digital Experience Center and be approved for production.

1. When filling out the digital Rx select the Send To field then Choose Lab.
2. Select DSG Digital Experience Center Lab
3. Complete your Rx and scan as normal.
4. Once your digital model is complete, click Send.

■ PLANMECA requires Romexis v. 7 or higher

Sending your patient Rx scan:

1. Open Planmeca Romexis.
2. Select the desired patient in Patient Management.
3. Open the CAD/CAM module.
4. Select the case in the Patient's Case Files.
5. Choose Export 3D Models option.

Sending via DDX:

- Click DDX Export in the Export 3D Models section of the PlanCAD module.
- In the open window, click Create A New Case.
- Login to DDX (if this is your first time).
- Select DSG Digital Experience Center or use the "Find A Lab" option.
- Click Use Lab.
- Complete the online lab script.
- Click Submit Case.
- Enter any additional info about the case and close the browser window.
- In the open window, select STL as the file type to send the case, then click Add File(s).
- Wait for the upload to complete and the DDX Cloud window to close.

Sending by email:

- In the open window, navigate to the desired location to save the files. In most cases the Desktop will be the easiest location to save them.
- Select the file type STL in Files of Type drop-down menu.
- Click Export to save the files in that location.
- Open your preferred email client and attach each STL file to a separate email addressed to DXC@dentalservices.net (*This ensures email size limits do not affect the receipt of the files*)

■ Carestream

Sending your patient Rx scan:

Because of the open architecture of Carestream Systems, your digital impression can be sent directly to our lab.

1. Select the case and click the CS Connect button.
2. Log into your CS Connect online account.
3. Select 'DSG Digital Experience Center' under the 'Choose a laboratory' tab. NOTE: If this is the first case being sent to 'DSG Digital Experience Center' enter DXC@dentalservices.net in the email field.
4. Enter Rx information in the Comments field tab.
5. Submit the case.

■ TRIOS® by 3shape®

Connecting your scanner for the first time:

Using your 3Shape Communicate via computer or App, go to Settings. Add Connection. Enter DXC@dentalservices.net **OR** From the Home screen of your Trios device go to the MORE tab, Connections, Add Connections, SEARCH tab - then provide the email address DXC@dentalservices.net and then Search again.

We will receive an email notification to Approve the Connection and once done, DSG Digital Experience Center will be available in your list of labs to send cases to.

Sending your patient Rx scan:

Submit your scans through 3Shape Communicate via your Trios scanner.

1. Select DSG Digital Experience Center as your lab while filling out your Rx
2. After scanning, press the tooth icon
3. Press Post Process
4. Press Mail then Send Order

■ CEREC® by STRONA

Connecting your scanner for the first time:

Add DSG to your list by logging into your account at www.cerec-connect.com and selecting "My Favorite Labs" under the MY ACCOUNT menu on the left side of your screen. Search for us by typing the DSG Digital Experience Center (Can't find us? Try removing your zip code from the search bar). Once you've located our laboratory, check the box next to our name and click ADD.

Sending your patient Rx scan:

Submit scans through the Cerec Connect Portal and we will receive an email notification about your file.

1. Mark your margins and select Connect.
2. Sign in.
3. Review order.
4. Select DSG Digital Experience Center, return date and time.
5. Confirm order and submit.

■ midmark™ TRUE DEFINITION

Connecting your scanner for the first time:

Access directly through your TrueDefinition device by selecting: Home, Management, Destinations, scroll to locate the DSG-Digital Experience Center. Then "Sync All"

OR Call 1-937-526-8387 and ask to ADD 'DSG-Digital Experience Center' as the DESTINATION

Sending your patient Rx scan:

Submit scans to the Connection Center and we will receive an email notification in regard to your file.

1. Select "Date Requested" and click OK.
2. Select DSG-Digital Experience Center
3. Add case notes.
4. Press Touch to Select Restoration.
5. Choose your restoration, press OK.
6. Select your material and sign with PIN.